

# Small System Big Features.

*Your guide to the advanced ipLDK 20 solution.*



## Key Features

- ◆ 24 Extension, 8 line System
- ◆ Analogue, Digital or SIP lines
- ◆ IP Enabled
- ◆ Built-in Conferencing facility
- ◆ Mobile & IP Extensions
- ◆ Optional VoiceMail
- ◆ Music on Hold
- ◆ Built-in Hotdesking
- ◆ VoIP capable
- ◆ Full CyTrack Compatibility



# Grasp the Future.

*State of the art technology for the small office.*



The powerful ipLDK20 is built on state-of-the-art technology with an array of easy to use features developed over years of experience with small business systems.

## *Powerful and easy to use.*

The ipLDK20 offers a comprehensive set of communication features normally only available on much larger systems. The addition of advanced functionality, such as VoIP, Networking, Computer Telephony Integration (CTI), and more makes this a solution that can enhance the competitive edge of your business. The stylish and innovative 7000 series digital keysets, available in Black or Ivory, successfully deliver the ergonomics and functionality you need for efficient business communications.

## *Multi-site networking technology.*

As a member of the ipLDK range of systems, the common functionality and architecture allows the ipLDK20 to seamlessly integrate in to a network of ipLDK systems, making it ideal not only as a stand-alone system, but also as a branch office system. Integrated VoiceMail and automated attendant come as an additional option giving the professional edge you need to portray.

## *Voice over IP - today.*

Although the ipLDK20 has evolved from traditional PBX technology, it also offers the option of Voice over IP. The ipLDK20 can be installed and used as a traditional telephone system, but at any stage the advanced VoIP technology can be integrated into your business - potentially reducing call costs by up to 60%.

# Connect.

*Modular design  
for easy customisation*

The ipLDK20 can be customised by installing optional feature cards into the main cabinet, allowing the system to grow with your needs. Adding more extensions, lines or LAN interfaces is simple and cost effective. Offering Hybrid ports as standard you can choose the type of keyset you need from the range of advanced analogue and digital keysets.

The ipLDK20 can also be used in a standard rack using the rack mounting kit, or the unit can have a full cable cover to neaten installs outside of a rack.



# Voice Mail.

*Voice mail and automated attendant option.*

The ipLDK20 can be upgraded at any point to include VoiceMail and a multi-level automated attendant. The VoiceMail option gives 200 minutes of recording time with up to three messages being retrieved or recorded at any one time. The automated attendant allows you to have a welcome message when a customer calls giving the option for the customer to choose where their call goes ie. Press 1 for sales, 2 for support etc, or to go straight to the extension of the person they are calling.

This option can also be used to give a 'Music on Hold' announcement such as a marketing message, giving the caller information on special offers, the company or other ways of getting in touch.



The ipLDK20 comes in either 'Analogue' or 'Digital' basic configuration - this refers to the type of telephone lines in the office and not the type of handset that the system uses.

The ipLDK uses the latest in Digital handsets within the office to ensure that calls are clear and features are easy to use.

## *If you have Digital (ISDN) lines*

The ipLDK20 Digital system is ideal for small offices with ISDN lines and offers up to 24 extensions and accepts, as standard, 2 ISDN2 circuits with an option to expand up to 4 ISDN2 circuits. The system can also be configured to have 2 ISDN2 circuits and 4 Analogue lines - a total of 8 lines. The digital ipLDK20 is ideally suited to offices with existing ISDN circuits who may want to add Analogue lines in the future.

## *If you have Analogue lines*

The ipLDK20 Analogue system is ideal for small offices with non-ISDN circuits and offers up to 24 extensions and accepts, as standard, 4 Analogue lines with an option to expand up to 8 Analogue lines. The system can also be configured to have 4 Analogue lines and 2 ISDN2 lines - a total of 8 lines. The Analogue ipLDK20 is ideally suited to offices with existing Analogue lines who may want to upgrade to ISDN in the future.

The modular design of the ipLDK20 allows this degree of flexibility by using option boards to expand the basic configuration. These boards can add different types of lines, more extensions, VoiceMail, Auto attendant and VoIP capabilities.



# Analogue or Digital?

*The ipLDK20 basic cabinet comes in either Digital or Analogue as standard.*

# Advanced Features

## *ipLDK20 - Big features for the small office*

The ipLDK20 combines the advanced features of the ipLDK range such as remote working, VoIP, VoiceMail and CTI for a very competitive price. Features such as Hot Desking allow employees to move between desks taking their own personal settings such as speed dials with them. Remote Working and Mobility are key to a successful business today, so ipLDK20 allows you to connect and work wherever you are. Your Home or Remote office can be connected using the LG-Nortel IP extensions, giving a transparent connection to your office system. Ideal for the business traveller is the LG-Nortel IP softphone, which can be installed onto your laptop. This gives you the freedom to access and be part of your business phone system from anywhere in the world through broadband services. The system can link your mobile phone to your desk extension, allowing you to take calls when you are out, and even transfer them back into other system extensions.



## *ipLDK 20 Digital keyset range*



The range of keysets extends to 6 models; building from the cost effective, 4 button non-display, all the way to the fully featured 24 button large display, and complemented by USB & Bluetooth modules\* to link seamlessly to the ipLDK systems advanced applications.

The ipLDK Range offers a multitude of telephony features, but this is only productive if these are translated into easy to use functionality at the user keyset. The ipLDK system range and keysets have been designed from a user perspective. Features are logical, easy to use and remember.



So, if it's easy operation you require, such as one-touch transfer or paging, or even more advanced functionality to enhance the competitive edge of your business, such as VoIP, networking, Computer Telephony Integration (CTI) the ipLDK20 is the solution.

*\*24 Button Keysets Only*